

## Testimonials

*'Thank you very much for your efforts in recovering the failed server, the service and your staff were fantastic'*

Mansfield District Council

*'..... I would like to draw particular attention to the knowledge and dedication of your Recovery Specialists. During the Invocation and during our annual rehearsals they have provided exactly the right level of service to either provide a complete solution or to work closely with our own staff.'*

Sentinel Housing Association

*'As you are aware we have changed the specifications of our contracts a number of times and we have always found you to be very helpful and flexible, allowing our contracts to reflect our business needs'*

London Borough of Camden

## Contacting us

Adam Continuity employs a team of Business Continuity Specialists throughout the UK who would welcome the chance to discuss your requirements with you at your premises or ours.

For further information about our services please contact Wendy Mills at:

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## Adam Continuity and the Civil Contingencies Act 2004

Adam Continuity works with public and private sector organisations from across the spectrum of responders to the act, including organisations from the emergency services, county and borough councils, health authorities, housing associations and utilities companies.

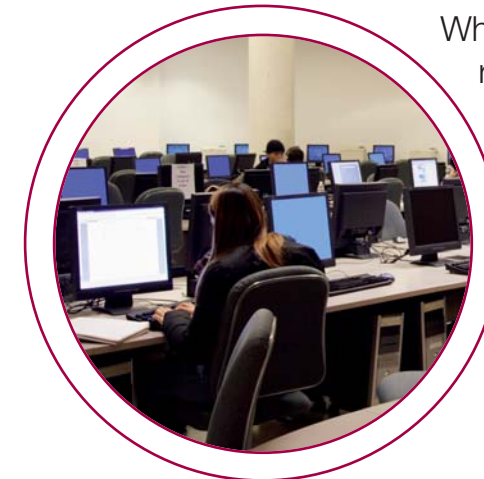


Adam Continuity has been providing business continuity and Disaster Recovery services since 1994 and is well equipped to assist your organisation to plan, test and enhance your response to the CCA.

Adam Continuity fully endorses the guidelines surrounding the sharing of information and cooperative approach to planning and implementing response. We have clients who have successfully implemented a collaborative response to their obligations surrounding IT DR, by subscribing to a framework agreement with others in their local area, and have thus saved time and money whilst procuring the most effective support possible.

The breadth of services that Adam Continuity has to offer encompasses all aspects of your response, from Business Continuity and Contingency planning through Disaster Recovery and Electronic Vaulting of backups right up to full scale offsite replication of your IT systems.

Whether you are a small Borough Council, with no formal response as yet, or a large NHS Trust with a comprehensive set of contingency plans, Adam Continuity would be pleased to speak to you and help you advance your solutions to the next stage.



## Mobile Disaster Recovery

Ideal for any organisation that would prefer to recover to one of their own buildings rather than a third party location. The service includes annual rehearsals and experienced technical expertise on call 24 hours a day.

## Off-Site Data Back Up

A real 'End to End solution' that marries electronic vaulting of your backups with our traditional Disaster Recovery service. This enables us to deliver servers to any location that contains your applications and data - preinstalled.

## Data Replication

When your RTO (Recovery Time Objective) and your RPO (Recovery Point Objective) are critical you will want to discuss replicating your live data to our secure Data Room in real time.

## Laptop Continuity

A peace of mind solution that not only backs up your data at our Data Room but will replace your hardware and delete the data on the lost or stolen laptop.

## Virtualisation for Resilience

With our extensive knowledge of provisioning virtual environments, Adam Continuity are able to design and implement highly fault tolerant infrastructures.



## Business Continuity Advice and Guidance

Whether you need a Gap Analysis on your current Plans or a Scenario Workshop for your senior management we can provide the expertise to assist at very competitive day rates.



## Case Studies

### Large County Council in the SE of England

This organisation was very well prepared for all forms of business interruption, with secure and resilient data systems, well documented crisis management plans and robust BC procedures. Their requirement was to reduce both their Recovery Time Objective (how long it takes to re-establish a working environment) and their Recovery Point Objective (the amount of work lost, due to critical loss of systems).

Adam Continuity has implemented a complete Electronic Vaulting Solution, encompassing some 50 servers, with a large volume of protected data. At multiple times during the day, backups are taken of the servers and stored both onto a local NAS for rapid recovery of files and replicated to Adam Continuity's secure Data Room for Disaster Recovery purposes.

In the event that there is a large scale incident affecting the IT systems, Adam Continuity can make replacement systems available, pre-built and containing the latest data sets, within very short periods of time. With Adam Continuity's mobile server rooms and office positions, these systems can be delivered to pre-surveyed points to enable the council to return to work in the shortest possible time.

### Health Authority in the Midlands

The Authority had an ageing IT infrastructure with ever increasing requirements for processing power, memory and disk space, and a severely limited computer room. In addition, a requirement to replace the backup infrastructure was identified – along with a wish to protect the myriad of corporate data that exists on mobile devices such as laptops.

Utilising Adam Continuity's specialist skills in the Virtualisation space, a plan was implemented that saw the complete rebuild of the Authority's server infrastructure onto a brand new blade and SAN based virtual environment. This had the desired effect of reducing the physical space requirements and vastly increasing the resilience of the Authority's infrastructure.

To meet the extended data protection requirements of the Authority, an Electronic Vaulting Solution was implemented, protecting all servers within the environment, and a Laptop Continuity Service was deployed to 150 laptops, protecting the valuable corporate data that exists outside of the data centre.



### Conglomerate of smaller Borough Councils in the North of England

Four District councils within a local geographic region had a need for a Disaster Recovery contract, covering the delivery of equipment and recovery specialists within guaranteed response times. They did not each have sufficient budget to cover their lists of critical equipment.

By forming a framework agreement, a single schedule of equipment was subscribed to which was sufficient in scope to cover the largest requirement of any of the individual councils. This meant that each council only had to pay a portion of the costs of the contract together with a small administration fee for subscribing to the framework agreement. This enabled the councils to subscribe to a service far above their individual financial means.